



Detailed Requirements Document

# **Detailed Requirements Document** FSA Financial Partners Portal -Release 1

8/4/2004

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Last Updated: February 28, 2002 3:00 pm

Version: 2.1



# **Table of Contents**

1	EXECU'	TIVE SUMMARY	3
2	FUNCT	IONAL REQUIREMENTS	5
	2.1 INTE	RODUCTION TO THE FINANCIAL PARTNERS PORTAL	6
	2.1.1	General Requirements	
	2.1.2	Financial Partners Portal Homepage	8
	2.1.3	Community Members	8
	2.1.4	Current Activities	
	2.1.5	Contact Resources	9
	2.1.6	Loan and Grant Resources	
	2.1.7	Community Calendar	9
	2.1.8	Interest Rates	
	2.1.9	FP Publications	10
	2.1.10	Quick Access to FMS	10
	2.1.11	Quick Access to Financial Partners Data Mart	10
	2.1.12	Quick Access to NSLDS	10
	2.1.13	Counseling Resources	10
3	APPENI	DICES	11
-			
	3.1 Reo	DUIREMENTS TRACEABILITY MATRIX	12



#### **Executive Summary** 1

High-level summary of the Financial Partners Portal Release 1 Project and a brief description of the purpose of this document.

#### **Project Overview**

The FSA Financial Partners channel portal will bring together, in one simple, personalized Web page all the information and productivity tools relevant to FSA's customers, employees, and partners to make informed financial aid decisions and empower financial partners to assist students. The personalized "front door" will automatically identify and distribute content relevant to each user. The portal will integrate with existing FSA sites (e.g., FMS, NSLDS, Financial Partners Data Mart, etc.), and external sites, using the ITA infrastructure. The portals will be the glue that bonds all of FSA's web services together providing a uniform starting point for channel staff and financial partners to access FSA.

The purpose of this document is to provide a high-level overview of the features, design and functionality of the FSA Portal's Financial Partners Channel.

#### Scope

The scope of this document will present FSA with the framework for building a unified portal for students, parents, and financial partners to access FSA Financial Aid information. Release 1 includes the design of the Financial Partners Portal framework and the gathering of detailed requirements. Release 1 will also include the development of the Financial Partners Portal to be deployed upon successful testing and approval. It will also be flexible to address the changing business environment needs of FSA.

The end result of this project will be a long-term business architecture strategy for the FSA Financial Partners Portal. Release 2 will include enhanced integration with the financial partners data mart self-audit capability and the lender payment process. This phase will also include the development of an adoption plan for financial partners.

The Portals release will include:

#### Release 1 (4 months after IRB approval)

- Build an enterprise portal infrastructure to enable the integration of re-engineered modernization systems
- Build Financial Partners views and prototype
- Access links to the FSA Financial Systems (FMS, NSLDS, Financial Partners Data Mart) and their Security Access Forms
- Build links to Community Members. FP Activities. FP Publications, Calendar, Contact Resources. Interest Rates, Forms 2000, LEAP/SLEAP, LaRS/LAP, Guaranty Agencies, State Agencies, Lenders, FFELP Schools, Trade Associations, SFA University Conference Registration
- Re-use of common portlet services
- Build search capabilities, internally and externally
- Build content management for FP Portal
- Create common uniform look and feel across the enterprise portal and sub-views
- Perform usability testing to meet 508 compliance requirements
- Develop on ITA infrastructure



#### FSA Portal Rollout Project – Task Order #79

#### Financial Partners Portal Release 1 - Requirements Document

- Determine VDC hardware / software operation costs
- Determine Maintenance costs
- Define standards for integration with Portal
- Define on-going hosting strategy

#### **Business Needs**

FSA's Internet channel has more than 35 web sites connected to multiple back-end systems. The FSA websites do not provide for a unifying theme or a consistent common look and feel across all sites. Financial Partners do not have one single entrance point to access FSA's Internet services; they must access multiple URLs to retrieve financial aid information. FSA web sites need a personalized starting point for Financial Partners to enter through one "front door" to access a single view of internally and externally stored content/information, application/services, business processes, and knowledge assets for every channel.

#### **Business Problem:**

- No single starting point for FSA customers
- No single view of information that can be personalized for Financial Partners
- No integration across multiple websites and systems for internal and external use
- No uniform common look and feel for FSA web site(s)
- No consistent standards and architecture
- No common customer care component across all sites

#### The Requirements and Design Process

The process of defining the functional and technical requirements for the Financial Partners Portal Release 1 has been a various week, joint effort between FSA, the FFEL Community, financial aid professionals, and the Mod Partner team led by Accenture. The project team interviewed and had focus groups with several individuals from various groups within FSA Financial Partners Channel and external partners, to gather requirements and ideas, review design decisions, and obtain feedback.

The Mod Partner team designed and developed a portal prototype that was presented to the FSA COO and the FSA General Managers to obtain feedback in several occasions.

## The Project Requirements Document

The purpose of this document is to outline the business requirements for the first release of the Financial Partners Portal, which is expected on or about April 15, 2002. Future releases and/or enhancements to the system may expand upon these requirements and provide additional functionality to the system's users on Release 2.

As described in the Table of Contents, this document will detail the content and functional requirements for the Financial Partners Portal.

# Federal Student Aid (FSA) Portal Rollout Project Financial Partners Portal—Release 1

2 Functional Requirements

## 2.1 Introduction to the Financial Partners Portal

## 2.1.1 General Requirements

The following are overall requirements that must be applied to every page within the Financial Partners Portal.

#### 2.1.1.1 Consistent Look and Feel

Formatting, navigation, graphics, colors, and fonts must be consistent throughout the Financial Partners Portal to ensure a common look and feel.

## 2.1.1.2 FSA Branding

The new FSA logo must be prominently displayed and in the same location on each page within the portal.

## 2.1.1.3 Department of Education Seal

The Department of Education seal must be prominently displayed on all pages.

#### 2.1.1.4 Department of Education Text

The text "U.S. Department of Education" must be displayed next to the Department of Education logo.

#### 2.1.1.5 508 Compliance

All pages must be compliant with Section 508 of the Americans with Disabilities Act.

#### 2.1.1.6 **Spanish**

The Financial Partners Portal must be made available in Spanish as well as English.

#### 2.1.1.7 Search

The user must have the ability to search for a term or terms within the FSA portal.



#### 2.1.1.8 Content Management

Portal administrators will be able to regularly update content within the Portal.

### 2.1.1.9 FP Helpful Links

The FP Helpful links box is located in the left navigation bar beneath the available languages option and the search function. The following pages must be accessible via the FP Helpful Links box:

**Community Members:** Displayed on all pages in the left navigation bar.

**Current Activities:** Displayed on all pages in left navigation bar. **Contact Resources:** Displayed on all pages in left navigation bar.

**Publications:** Displayed on all pages in left navigation bar. Interest Rates: Displayed on all pages in left navigation bar.

#### 2.1.1.10 **FSA Links**

The FSA Links box is located directly beneath the FP Helpful links box in the left navigation bar. The following pages must be accessible via the FSA Links box:

**Schools Portal:** Displayed on all pages in the left navigation bar. Students Portal: Displayed on all pages in the left navigation bar.

Loan and Grant Resources: Displayed on all pages in the left navigation bar. **Community Calendar:** Displayed on all pages in the left navigation bar.

SFA University Conference Registration: Displayed on all pages in the left navigation bar.

**FMS:** Displayed on all pages in the left navigation bar.

Financial Partners Data Mart: Displayed on all pages in the left navigation bar.

**NSLDS:** Displayed on all pages in the left navigation bar. **OPE:** Displayed on all pages in the left navigation bar.

**Department of Education:** Displayed on all pages in the left navigation bar. Counseling Resources: Displayed on all pages in the left navigation bar. Advisory Committee: Displayed on all pages in the left navigation bar. **Inspector General:** Displayed on all pages in the left navigation bar.

IFAP: Displayed on all pages in the left navigation bar.

#### 2.1.1.11 Site Resources

The following links must be displayed on every page:

Home: Displayed on all pages. About Us: Displayed on all pages. Site Map: Displayed on all pages. **Survey:** Displayed on all pages.

Technical Help: Displayed on all pages.

Privacy: Displayed on all pages. Security: Displayed on all pages. Notices: Displayed on all pages.

## 2.1.2 Financial Partners Portal Homepage

The Financial Partner Portal home page displays a welcome notice to the user at the top of the content page. The welcome notice reads "Welcome to the Financial Partners Portal!" and contains a brief description about the FP Channel and also about the portal's functionality and tools. Underneath the welcome notice, there are links to the three main FSA Financial Management Systems. These systems are Financial Partners Data Mart, Financial Management System (FMS) and National Student Loan Data System (NSLDS) and are represented by large rectangular icons. When the user mouses over any of the three icons, alternate text will appear describing each system in more depth. Underneath the Financial Partners Data Mart, FMS, and NSLDS icons are the names of the three systems in bold text and with hyperlinks to their respective pages.

On the right side of the home page, the user will see five separate information boxes. The first box is the "**Tell us how we are doing**" **box**. In this box the user will see a link to the survey page. At that page they will be able to fill out the site survey and also link to the feedback free form where they can submit their feedback.

Underneath this box is the **Interest Rate Information box** that gives users a brief description of the Interest Rate Information page and allows users to link to the Interest Rates page. This information box also contains a clickable percentage sign icon.

Underneath the Interest Rate Information box is another box for **FP Publications**. This third box also provides users with a brief description of the FP Publications page and allows users to link to the FP Publications page by clicking on the "here" hypertext or the publications icon.

On the far right hand side of the home page, there is a box with all the latest **FP News** information. Each individual news title is a link to the full story. The News box appears only on the Home page.

The last box is the "What's New" box. This box will contain a link to the current activities page.

## 2.1.3 Community Members

The Community Members page displays a brief welcome to the financial partner community. Directly underneath this welcome notice, the user can see a **Search by Category** function. With this tool the user is able to click on any one of the following buttons: Guaranty Agencies, Lenders, State Grant Agencies, FFEL Schools, and Servicers. The search by category function will return a comprehensive list of FP community members in that category and also a link to their website if applicable.

Underneath the search by category function is a **Search Alphabetically** function. The user can click on any one letter of the alphabet and the search will return all the FP community members whose group name starts with that letter of the alphabet. This alphabetical search will be found on every page within the Community Members subsection.

The **Community Locator** function is displayed on the right hand side of the Community Members page. The user can enter the acronym of the FP Community member that he or she would like to find and the search will return a comprehensive list of all the community members whose group name begins with that acronym.

#### 2.1.4 Current Activities

The Current Activities page lists current projects and recent presentations. Each of these sub-headings contains a comprehensive list of the activity that has taken place in that area and also provides the user with a link to more information. The FP Channel content manager will maintain this list of Current Activities. On each of the sub-sections the content management piece is essential and there must be a notification to the user of when the listing was posted originally and also when it was modified.

#### 2.1.5 Contact Resources

The Contact Resources page contains a link to the **FSA FP Organization Chart**. When the user clicks on this text they are able to see the Organization Chart for Headquarters, and underneath they will see links to the organization charts for the schools channel, the students channel, CFO and CIO. When the user clicks on any specific person displayed in the FSA FP Organization Chart, they are able to see that person's name, email, phone, and a listing of all the his or her responsibilities and projects. On the Contact Resources page and underneath the link to the FSA FP Organization Chart there is a dynamic map of the United States in order to assist users in accessing information about the FP Channel. Each state on the map links to a secondary page containing the regional contact information for that state and also lists the other states included in that region. The states on the map will be colored by region and also separated from one another so that it abides by 508 standards. At the very bottom of the page there is a link to the Department of Education's employee locator system.

#### 2.1.6 Loan and Grant Resources

The Loan and Grant Resources page contains links to the **Direct Loan Servicing Online** site, the **PEPS** site, the **LEAP/SLEAP** information page, **FFEL information** (mappingyourfuture.org), **eCampus** (for information on Perkins Loans and PELL Grants), **Gear Up** site, and the **Trio** site.

## 2.1.7 Community Calendar

At the top of the Community Calendar page there are links to **Conferences/Meetings/Forums**, **Deadlines**, and **Training** information.

The page also displays the current month's calendar and a listing of events for the week. Each date on the monthly calendar is a hyperlink and will bring the user to a page containing only the events of the specified date. Ex. If the option Conferences/Meetings/Forums is selected and the user selects the date January 15, 2002 then the user will see all the conferences, meetings and forums that have been posted for that date.

#### 2.1.8 Interest Rates

The Interest Rates page contains a list of the following links: Current Interest Rates, Calendar-Year Rate for PLUS and SLS Loans, and the Current Special Allowance Rates and memo.

The Current Interest Rates link goes to another secondary page with links to the specific rates including: FFEL Regular Variable-rate Stafford Loan Interest Rates, FFEL Variable-rate PLUS and SLS Loan Interest Rates, and FFEL Variable-rate and Fixed-rate Consolidation Loan Interest Rates. Each of these links takes the user to a table displaying specific rate information.

At the bottom of this page there is also a link to legislation that impacts rates. This link will be flagged so that users will see it immediately when coming to the interest rates page.

## 2.1.9 FP Publications

The FP Publications page contains links to frequently visited publications. The links on the FP Publications page include: Action Letters, Dear Partner (Colleague) Letters, Electronic Announcements, New Federal Registers, Regulations Compilations, SFA Handbooks, and a link to IFAP and the Law which will provide users with information about legislation and laws affecting adult education, general education, elementary and secondary education, vocational education, special education and rehabilitative services, and information about civil rights. Each of these links will have a short description underneath it.

## 2.1.10 Quick Access to FMS

The Quick Access to FMS page contains a brief description of the Financial Management System and the forms included in the system (Form2000, LEAP/SLEAP, and LaRS). To the left of each form, there is a link for new users to go to the appropriate registration page where they can download the registration forms. At the bottom of the Quick Access to FMS page there is a link to the FMS login site (<a href="http://fms.sfa.ed.gov:8000/PROD\_j.htm">http://fms.sfa.ed.gov:8000/PROD\_j.htm</a>) where current users can enter their user ID and password.

## 2.1.11 Quick Access to Financial Partners Data Mart

The Quick Access to Financial Partners Data Mart page contains a brief description of the Financial Partners Data Mart System. There is also a link for new users to go to the Financial Partners Data Mart Registration Page where they can download the appropriate registration forms. Finally, there is a link to the Financial Partners Data Mart login site where current users can enter their user ID and password.

## 2.1.12 Quick Access to NSLDS

The Quick Access to NSLDS page contains a brief description of NSLDS. There is also a link for new users to go to the Student Aid Internet Gateway Enrollment where he or she can register for NSLDS. Finally, there is a link to the NSLDS login site (<a href="https://www.nsldsfap.ed.gov/secure/logon.asp">https://www.nsldsfap.ed.gov/secure/logon.asp</a>) where current users can enter their user ID and password.

## 2.1.13 Counseling Resources

The Counseling Resources page will provide a list of counseling agencies for the FP Community. Links included are **EOC**, **Trio**, and **Mapping Your Future**. If an organization would like a link to their organization's website displayed, they must contact the FP Channel content manager. If the content manager approves the request, then their link will be displayed on the page.

# Federal Student Aid (FSA) Portal Rollout Project Financial Partners Portal—Release 1

3 Appendices



High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
1. General Application Functionality (applies to every page within FP Portal)	1.1	508 Compliance	All pages will be compliant with Section 508 of the Americans with Disabilities Act.	2.1.1.5
,	1.2	Search capability	User will be able to search all content within the Students Portal.	2.1.1.7
	1.3	Ability to update content.	Portal administrators will be able to update content within the Portal.	2.1.1.8
	1.4	Technical Help Link	Link to Technical Help page. Contains technical support contact information.	2.1.1.11
2. General Content (applies to every page within FP Portal)	2.1	Consistent look and feel	Formatting, navigation, graphics, colors, and fonts will be consistent throughout the Portal.	2.1.1.1
	2.2	Privacy link	Link to Privacy information page.	2.1.1.11
	2.3	Security link	Link to Security information page.	2.1.1.11
	2.4	Notices link	Link to Notices information page.	2.1.1.11
	2.6	Available Languages	Portal will be available in English and Spanish.	2.1.1.6
	2.7	FSA Branding	FSA logo must be prominently displayed.	2.1.1.2
	2.8	Department of Education, seal	The Department of Education seal must be prominently displayed.	2.1.1.3
	2.9	Department of Education, text	"U.S. Department of Education" must be displayed next to the Dept. of Ed. Logo.	2.1.1.4

2.11	High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
a listing of all links included within the Financial Partners Portal.  2.13  Survey link  Link to Survey page. Contains a list of survey questions about the FP Portal. It also contains a link to the Feedback form This form automatically generates a form whereby the user can fill out their comments in the text area and submit it to the content manager or designated person.  2.14  Home  Link to the Home page.  2.1.1.11  Link to Community Members link  Seen on every page within FP Portal in left navigation bar)  3.2  Current Activities link  Current Activities link  Activities link  Community Members link Links (Seen on every page within FP Home page).  3.2  Link to Community Members page. Provides searchable list of guarantors, lenders, trade associations, servicers, state grant agencies and FFEL schools.  Link to Current Activities page. Lists all recent presentations and current projects. Next to each listing is a notification of when the listing was posted and when it was last modified.  3.3  Contact Resources link to Contact Resources page. Provides organizational charts and a map of the US that is				Contains general information about Financial Partners channel.	
Contains a list of survey questions about the FP Portal. It also contains a link to the Feedback form This form automatically generates a form whereby the user can fill out their comments in the text area and submit it to the content manager or designated person.  2.14 Home Link to the Home page. 2.1.1.11  3. General Content, FP Helpful Links (Seen on every page within FP Portal in left navigation bar)  Current Activities link  3.2 Current Activities link Described associations, servicers, state grant agencies and FFEL schools.  3.3 Contact Link to Current Activities page. Lists all recent presentations and current projects. Next to each listing was posted and when it was last modified.  3.3 Contact Resources link or contact Resources page. Provides organizational charts and a map of the US that is		2.12	Site Map link	a listing of all links included within the	2.1.1.11
3.1 Community Members link Members page. Provides searchable list of guarantors, lenders, trade associations, servicers, state grant agencies and FFEL schools.  3.2 Current Activities link Page. Lists all recent presentations and current projects. Next to each listing is a notification of when the listing was posted and when it was last modified.  3.3 Contact Resources link Page. Link to Community Members page. Provides searchable list of guarantors, lenders, trade associations, servicers, state grant agencies and FFEL schools.  2.1.1.9  3.2 Current Activities link Page. Lists all recent presentations and current projects. Next to each listing is a notification of when the listing was posted and when it was last modified.  3.3 Contact Resources page. Provides organizational charts and a map of the US that is				Contains a list of survey questions about the FP Portal. It also contains a link to the Feedback form This form automatically generates a form whereby the user can fill out their comments in the text area and submit it to the content manager or designated person.	
Members link   Members page. Provides searchable list of guarantors, lenders, trade associations, servicers, state grant agencies and FFEL schools.    3.2   Current Activities link   Link to Current Activities page. Lists all recent presentations and current projects. Next to each listing is a notification of when the listing was posted and when it was last modified.    3.3   Contact Resources link   Link to Contact Resources page. Provides organizational charts and a map of the US that is			Home	Link to the Home page.	
Activities link page. Lists all recent presentations and current projects. Next to each listing is a notification of when the listing was posted and when it was last modified.  3.3 Contact Link to Contact Resources page. Provides organizational charts and a map of the US that is	FP Helpful Links (Seen on every page within FP Portal in left	3.1		Members page. Provides searchable list of guarantors, lenders, trade associations, servicers, state grant agencies and	2.1.1.9
Resources page. Provides organizational charts and a map of the US that is			Activities link	page. Lists all recent presentations and current projects. Next to each listing is a notification of when the listing was posted and when it was last modified.	
colored by region and separated by state. Information on regional and headquarters contact information is contained within these resources.  3.4 Publications Link to Publications page. 2.1.1.9			Resources link	page. Provides organizational charts and a map of the US that is colored by region and separated by state. Information on regional and headquarters contact information is contained within these resources.	



High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
		link	Lists all publications frequently accessed by FP community.	
	3.5	Interest Rates link	Link to Interest Rate Information page. Provides current interest rate information to user.	2.1.1.9
4. General Content, FSA Links (Seen on every page within FP Portal in left navigation bar)	4.1	Schools Portal link	Link to Schools Portal. (http://www.sfa4schools.sf a.ed.gov/)	2.1.1.10
	4.2	Students Portal link	Link to Students Portal. URL to be determined.	2.1.1.10
	4.3	Loan & Grant Resources link	Link to Loan & Grant Resources page. Gives user quick access to the following resources PEPS, LEAP/SLEAP, and Direct Loans Servicing Online, Mapping Your Future, eCampus, Gear Up, and Trio.	2.1.1.10
	4.4	Community Calendar link	Link to Calendar page. Displays monthly calendar and links to current information on training, conferences/meetings/forums, and deadlines.	2.1.1.10
	4.5	SFA University Conference Registration link	Link to SFA University Conference Registration site. (http://edeworkshop.ncspe arson.com/welcomepicture 2_newlogo.htm)	2.1.1.10
	4.6	FMS link	Link to FMS quick access page.	2.1.1.10
	4.7	Data Mart link	Link to Financial Partners Data Mart quick access page.	2.1.1.10
	4.8	NSLDS link	Link to NSLDS quick access page.	2.1.1.10
	4.9	OPE link	Link to Office of Postsecondary Education http://www.ed.gov/offices/ OPE/	2.1.1.10
	4.10	Dept. of Education link	Link to Department of Education http://www.ed.gov	2.1.1.10
	4.11	Counseling	Link to Counseling	2.1.1.10



High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
		Resources link	Resources page. This page will provide a list of counselling agencies for the FP Community. This list includes EOC, Trio, and Mapping your Future.	
	4.12	Advisory Committee link	Link to Advisory Committee http://www.ed.gov/offices/ AC/ACSFA/	2.1.1.10
	4.13	Inspector General link	Link to the Office of the Inspector General http://www.ed.gov/offices/ OIG/	2.1.1.10
	4.14	IFAP link	Link to IFAP http://www.ifap.ed.gov/IFA PWebApp/index.jsp	2.1.1.10
5. Home Page Content	5.1	FP Portal Overview	Home page of Financial Partners Portal includes description of the portal. This is the default page that will appear when the user first comes to the site or when the Home link is clicked.	2.1.2, paragraph 1
	5.2	FMS link	Link to FMS quick access page.	2.1.2, paragraph 1
	5.3	Data Mart link	Link to Financial Partners Data Mart quick access page.	2.1.2, paragraph 1
	5.4	NSLDS link	Link to NSLDS quick access page.	2.1.2, paragraph 1
	5.5	News Information box	Box containing links to Headline news stories. Displays headlines of latest FP News information.	2.1.2, paragraph 5
	5.6	Publications box	Box containing link to Publications page. Lists all publications frequently accessed by FP community.	2.1.2, paragraph 4
	5.7	Interest Rates box	Box containing link to Interest Rates page. Provides current interest rate information to user.	2.1.2, paragraph 3
	5.8	What's New box	Box containing link to Current Activities page.	2.1.2, paragraph 6



High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
	5.9	Tell Us How We Are Doing box	Box containing links to the site survey and the feedback form.	2.1.2, paragraph 2
6. Community Members, Application Functionality	6.1	Categorical Search	Search by category function. Allows users to search categorically for guarantors, lenders, servicers, trade associations, state grant agencies, and FFEL schools.	2.1.3, paragraph 1
	6.2	Alphabetical Search	Alphabetical search function. This search function will be on every Community Members sub page. Allows users to search alphabetically for guarantors, lenders, servicers, trade associations, state grant agencies, and FFEL schools.	2.1.3, paragraph 2
	6.3	Community Locator Search	Search by acronym function. Allows users to search by acronym for guarantors, lenders, servicers, trade associations, state grant agencies, and FFEL schools.	2.1.3, paragraph 3
7. Current Activities, Content	7.1	FP Current Activities Listings	A listing of FP Current Projects including project name and a link for more information.	2.1.4, paragraph 1
	7.2	Recent Presentations link	Link will take user to listing of all recent presentations. The Recent Presentations page will contain word documents, power point presentations, videos, and pdfs of all the most recent presentations relevant to FP channel and FP community.	2.1.4, paragraph 1
8.1 Contact Resources, Content	8.1.1	Northern Region Contact Information	Link to northern region contact information including regional director, phone number, email, responsibilities/projects, and other states in that	2.1.5, paragraph 1



High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
	8.1.2	Eastern Region Contact Information	region.  Link to eastern region contact information including regional director, phone number, email, responsibilities/projects and other states in that region.	2.1.5, paragraph 1
	8.1.3	Southern Region Contact Information	Link to southern region contact information including regional director, phone number, email, responsibilities/projects and other states in that region.	2.1.5, paragraph 1
	8.1.4	Western Region Contact Information	Link to western region contact information including regional director, phone number, email, responsibilities/projects and other states in that region.	2.1.5, paragraph 1
	8.1.5	Dept. of Education's employee locator system link	Link to Department of Education's Employee Locator System http://web99.ed.gov/edloca tor	2.1.5, paragraph 1
8.2 Contact Resources, Application Functionality	8.2.1	Regionally colore US Map with link	US Map with links. Map of USA with hyperlinks on each state to the regional office contact information. Map is regionally divided by color and individual states are divided by a small space between each of them.	2.1.5, paragraph 1
	8.2.2	FP Organizational Chart link	Link to FP Organizational Chart. Contains overall FP Channel organization information including names of general manager, regional directors, staff assistant, deputy general manager, program development lead, state agency liaison, partner systems liaison, and financial management lead and all of their contact	2.1.5, paragraph 1



High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
			information (name, email, telephone, responsibilities).	
	8.2.3	Schools Channel Organization Chart	Link to Schools Organizational Chart. Contains overall Schools Channel organization information including names of general manager, regional directors, staff assistant, deputy general manager, and program development lead and all of their contact information (name, email, telephone, responsibilities).	2.1.5, paragraph 1
	8.2.4	Students Channel Organization Chart	Link to Students Organizational Chart. Contains overall Students Channel organization information including names of general manager, regional directors, staff assistant, deputy general manager, and program development lead and all of their contact information (name, email, telephone, responsibilities).	2.1.5, paragraph 1
	8.2.5	CFO Organization Chart	Link to CFO Organizational Chart. Contains overall CFO Channel organization information including names of general manager, regional directors, staff assistant, deputy general manager, program development lead, and all of their contact information (name, email, telephone, responsibilities).	2.1.5, paragraph 1
	8.2.6	CIO Organization Chart	Link to CIO Organizational Chart. Contains overall CIO organization information including names of general	2.1.5, paragraph 1

High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
			manager, regional directors, staff assistant, deputy general manager, program development lead and all of their contact information (name, email, telephone, responsibilities).	
9. Publications, Content	9.1	Action Letters link	Link to Action Letters (http://www.ifap.ed.gov /IFAPWebApp/currentALet tersPag.jsp)	2.1.9, paragraph 1
	9.2	Dear Partner (Colleague) Letters link	Link to Dear Partner (Colleague) Letters (http://www.ifap.ed.gov/ IFAPWebApp/currentDPC LettersPag.jsp)	2.1.9, paragraph 1
	9.3	Electronic Announcement s link	Link to Electronic Announcements (http://www.ifap.ed.gov/ IFAPWebApp/currentEAnn ouncementsPag.jsp)	2.1.9, paragraph 1
	9.4	New Federal Registers link	Link to New Federal Registers. (http://www.ifap.ed.gov/ IFAPWebApp/currentFReg istersPag.jsp)	2.1.9, paragraph 1
	9.5	Regulations Compilations link	Link to Regulations Compilations. (http://www.ifap.ed.gov/ IFAPWebApp/currentFReg istersPag.jsp)	2.1.9, paragraph 1
	9.6	SFA Handbooks link	Link to SFA Handbooks. (http://www.ifap.ed.gov/IF APWebApp/ currentSFAHandbooksPag .isp)	2.1.9, paragraph 1
	9.7	Law link	Link to ed.gov Legislation and Laws page (http://www.ed.gov/topics/t opicsTier2.jsp?top=Policy &type=T&subtop=Legislati on+%26+laws)	2.1.9, paragraph 1
10.1 Interest Rates, Content	10.1.1	Current Interest Rates link	Link to Current Interest Information page. Displays different FFEL rates.	2.1.8, paragraph 1
	10.1.2	Calendar-Year Rate for PLUS/SLS Loans link	Link to http://www.ed.gov/offices/ OSFAP/IGAL/rates/plus20 02.pdf	2.1.8, paragraph 1

High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
	10.1.3	Current Special Allowance Rates link	Link to Current Special Allowance Rates. (http://www.ed.gov/offices/ OSFAP/ IGAL/rates/sa093001.pdf)	2.1.8, paragraph 1
	10.1.4	Memo link	Link to memo. Details the current special allowance categories, formulas, and calculations.  (http://www.ed.gov/offices/OSFAP/IGAL/SAPmemo-10-2001.wrd2.PDF)	2.1.8, paragraph 1
	10.1.5	Link to Legislation that impacts rates		2.1.8, paragraph 3
10.2 Interest Rates- Current Interest Rates, Content	10.2.1	FFEL Regular Variable-rate Stafford Interest Rates link	Link to table displaying FFEL Regular Variable- rate Stafford Interest	2.1.8, paragraph 2
	10.2.2	FFEL Variable- Rate PLUS and SLS Loan Interest Rate link	Link to table displaying FFEL Variable-Rate PLUS and SLS Loan Interest Rate link	2.1.8, paragraph 2
	10.2.3	FFEL Variable- rate and Fixed- rate Consolidation Loan Interest Rate link	Link to table displaying FFEL Variable-rate and Fixed-rate Consolidation Loan Interest Rate link	2.1.8, paragraph 2
11. Loan & Grant Resources, Content	11.1	Direct Loan Servicing Online Link	Link to Direct Loan Servicing Online. (http://www.dlssonline.com /index.asp)	2.1.6, paragraph 1
	11.2	PEPS link	Link to Postsecondary Education Participants System Information Gateway (PEPS) (http://www.ed.gov/offices/ OSFAP/PEPS/)	2.1.6, paragraph 1
	11.3	LEAP/SLEAP link	Link to LEAP SLEAP information in .pdf format. (http://198.77.163.160.sfah andbooks/attachments/0102Vol9Ch1LEAPSLEAP .pdf)	2.1.6, paragraph 1
	11.4	FFEL information link	http://www.mapping-your- future.org	2.1.6, paragraph 1

High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
	11.5	eCampus based system link	http://cbfisap.sfa.ed.gov/C BSWebApp/welcome.jsp	2.1.6, paragraph 1
	11.6	Gear up (Gaining Early Awareness for Undergraduate Programs) link	http://www.ed.gov/gearup/	2.1.6, paragraph 1
	11.7	Federal Trio Programs- Educational Opportunity Centers link	http://www.ed.gov/offices/ OPE/HEP/trio/eoc.html	2.1.6, paragraph 1
12. Community Calendar, Application Functionality	12.1	Monthly Calendar	Monthly calendar with links to each specific date. User can click on date and find current information on either Conferences/Meetings/Forums, Deadlines, or Training.	2.1.7, paragraph 2
	12.2	Conferences/ Meetings/Foru ms link	Link to Conferences/Meetings/For ums posted for any specific date.	2.1.7, paragraph 1
	12.3	Deadlines link	Link Deadlines that have been posted for any specific date.	2.1.7, paragraph 1
	12.4	Training link	Link Training information that has been posted for any specific date.	2.1.7, paragraph 1
13.1 FMS, Content	13.1.1	Description of FMS	Brief description of FMS.	2.1.10, paragraph 1
	13.1.2	Description of Form200	Brief description of GA's Form2000.	2.1.10, paragraph 1
	13.1.3	Description of LEAP/SLEAP	Brief description of LEAP/SLEAP.	2.1.10, paragraph 1
	13.1.4	Description of LaRS	Brief description of lenders' LaRS (formerly Form799).	2.1.10, paragraph 1
13.2 FMS, Application Functionality	13.2.1	New users link  Current users	Link next to each form to the registration page where new Gas, Lenders, and State Grant Agencies or new users of FMS can download the appropriate registration forms.	2.1.10, paragraph 1  2.1.10, paragraph 1

High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
		link	current users of FMS. (http://fms.sfa.ed.gov:8000 PROD_j.htm/)	
14.1 Financial Partners Data Mart, Content	14.1.1	Description of Financial Partners Data Mart	Brief description of Financial Partners Data Mart.	2.1.11, paragraph 1
14.2 Financial Partners Data Mart, Application Functionality	14.2.1	New users link	Link next to Financial Partners Data Mart description to registration page for new users of Financial Partners Data Mart. Takes new users to a page containing downloadable Financial Partners Data Mart registration forms.	2.1.11, paragraph 1
	14.2.2	Current users link	Link to login site for current users of Financial Partners Data Mart. (URL to be determined)	2.1.11, paragraph 1
15.1 NSLDS, Content	15.1.1	Description of NSLDS	Brief description of NSLDS.	2.1.12, paragraph 1
15.2 NSLDS, Application Functionality	15.2.1	New users link	Link to registration site for new users of NSLDS. Takes new users of NSLDS to Student Aid Internet Gateway Enrollment Site. (https://sfawebenroll.ed.gov/T4Enroll/index.htm)	2.1.12, paragraph 1
	15.2.2	Current users link	Link to login site for current users of NSLDS. (https://www.nsldsfap.ed.g ov/secure/logon.asp)	2.1.12, paragraph 1
16.1 Counseling Resources, Content	16.1.1	EOC link	Link to Equal Opportunity Commission http://www.eoc.org	2.1.13, paragraph 1
	16.1.2	Federal Trio Programs- Educational Opportunity Centers link	http://www.ed.gov/offices/ OPE/HEP/trio/eoc.html	2.1.13, paragraph 1
	16.1.3	Mapping Your Future link	www.mapping-your- future.org	2.1.13, paragraph 1
16.2 Counseling Resources, Application Functionality	16.2.1	Email link to content manager	Link to content manager. This link will allow organizations to request (via email) for their organization's website to	2.1.13, paragraph 1



High-level Function	Requirement Number	Requirement Title	How function is Satisfied	Detailed Requirements Reference Section
			be displayed on the page. Once the content manager approves this request, then their link will be displayed.	